

Summary of minutes of meeting held on

Monday, 12 January, 2015

In Twyford Parish Hall

Meeting chaired by Jean Millar

### **PRACTICE ISSUES**

<u>'Family & Friends'</u> – Response papers available in surgery and on practice web site home page click on 'family & friends' page. One minute to complete. <u>Repeat prescriptions</u> – Telephone ordering to cease from 31 March. PPGT looking to help patients who are nervous about going on-line to order repeat prescriptions. Watch for further announcement.

## Recruitment

Practice seeking to fill vacancies for nurses and in the pharmacy. Dr Pratt moving on and will be replaced in due course. In the meantime an experienced doctor will act as locum.

#### **Blood clinics**

New CCG blood clinic contracts coming into operation shortly, however, Twyford practice will continue to pay for this service for their patients. Patients who cannot get to the practice will find in the future that they can book a blood test at one of several practices within the practice hub. Details about the blood test required will be available on computer so paper request not necessary. Information can be obtained through the practice.

## **Television**

A television to be installed in the waiting room, which should enable notices and information to be displayed. No callboard to be included.

## Computer system at Colden Common

Necessary repairs involve the pavement outside Colden Common surgery to be dug up.

# **Exterior painting of Twyford Surgery**

Work on painting the outside of Twyford Surgery to be implemented at weekends to avoid clogging up the car park.

#### **PPGT FINANCE**

Committee awarded a grant of £50 by Owslebury Parish Council.

'CHAMPTION FOR DEMENTIA' sought - volunteers please contact Helen Witt

NEXT MEETING – Monday, 2 March 2015 Twyford Parish Hall 2.15 pm Contact PPGT via email <a href="mailto:twyfordPPG@gmail.com">twyfordPPG@gmail.com</a> or telephone Chair, Helen Witt on 0783 1480 453