

Annex J: External Contacts

Organisation	Contact Number
Hampshire County Council Emergency Planning & Resilience	01962 846846 (office) 07623 960259 (emergency pager)
Hampshire Constabulary (Force Control Room & Duty Inspector)	02380 478417 0845 0454545
Hampshire Fire and Rescue Service (Control Room)	02380 386390
MCA (Maritime and Coastguard Agency)	02392 552100
SCAS (South Central Ambulance Service)	01962 898238 / 898239
SECAM (South East Coast Ambulance Service)	01622 740389

Public Utilities

Utilities	Contacts
British Telecom	Email gsmc@bt.com 24 Hours
BT National Emergency Link Line	08457 555 999 (24 Hours)
National Grid Gas Emergency Line	0800 111 999 (24 Hours)
Non Public Number	0800 917 2414
Scottish & Southern Electricity Networks 24hr Portsmouth Emergency Service Centre	0845 071 3976 08457 718 191 (24 Hours)
National Grid Electricity Emergency Number	0800 40 40 90
Scotia Gas Networks Gas Control Centre	0845 073 7956
South West Technical Call Centre (Emergencies)	0845 278 0845 (24 hours)
Regional Control Centre (Emergencies)	03303 030 260 (24 Hours) Not for Public Disclosure
RCC Duty Manager	03303 030 261 (24 Hours) Not for Public Disclosure 01903 272 095 (24 Hours) Not for Public Disclosure 07766 780 143 (24 Hour) Not for Public Disclosure
Thames Water Ltd Operations Control Duty Manager	01189 256610 (24 Hours)
South East Water PLC Water Control Room	01444 413 666 (24 Hours)
Bournemouth & West Hants Water Water Control Room	01202 572 268 (24 Hours)
Portsmouth Water Company Ltd Emergency Office	023 9247 5099 (24 Hours)
Cholderton & District Water Vivian Brett	07818 035 403 (24 Hours)
Mains Supply & Leak Line	01980 629 203 (24 Hours)
Wessex Water Water Control Room	01225 526 800 (24 Hours)
Veolia Water (NW London, Surrey, Beds, Bucks, Herts & Essex) Operation Control	020 8420 5836 (24 Hours)
Network Rail Clapham Control Covers Hants	020 7928 2090 (24 Hours)