



# **SCAM** Alerts

## **WARNING FROM**

### **Hampshire Trading Standards Service**

#### **Doorstep/Phone Callers – Council Tax Bands**

Be alert to Cold Callers at the door/phone claiming to be from 'the Council', and offering to investigate the resident's council tax band as they could be owed money back.

An up front fee is asked for.

#### **Councils will not cold call or ask for money at the door**

Residents can check their Council Tax band for free by calling the Valuation Office Agency on 0300 0501 501

For advice on scams, or to report a matter to Trading Standards, contact our partners at the Citizens Advice Consumer Helpline on 03454 04 05 06.

Further inform can be found on the following gov.uk website  
<https://www.gov.uk/council-tax-appeals/challenge-your-band>